

E-01933A-11-0269

ORIGINAL
OPEN MEETING AGENDA ITEM



0000131751

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Deb Reagan

Phone: 602 358
2011 NOV 16 P 3:58

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 100672

Date: 11/15/2011

Complaint Description: 08Z Rate Case Items - Other
N/A Not Applicable

AZ CORP COMMISSION
DOCKET CONTROL

Complaint By: First: Jeannette Last: Hanby

Account Name: Jeannette Hanby

Home:

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85745

is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name: Cara Ruben

Contact Phone:

Nature of Complaint:

***** E-01933A-11-0269 *****

Customer sent the following -

8 November 2011

Chairman Gary Pierce
Commissioner Sandra D. Kennedy
Commissioner Paul Newman
Commissioner Brenda Burns
Commissioner Bob Stump

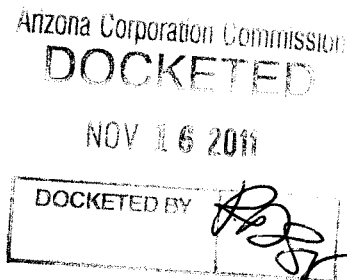
Arizona Corporation Commission

RE: 2012 REST Implementation Plan for TEP Docket NO. E-01 933A-1 1-0269

Dear Chairman & Commissioners:

I am very concerned to learn about the potential for the Arizona Corporation Commission to require less solar to be installed on homes and businesses in Tucson over the next four years.

Costs of solar has decreased significantly over the last few years, and the incentives have dropped from \$3/watt to \$2/watt, and are continuing to go down. I understand that fewer incentives are now required to make solar a good investment. This should mean that for every dollar I pay into the REST surcharge, more solar will be installed than was installed last year, and the year before.



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

• I would be extremely disappointed to hear that the Commission reduced the surcharge I pay in order to decrease the amount of solar being installed each year. It is important to me to know that the money I am paying to TEP to fund solar is available to customers to install solar at their homes and businesses. I do not want to see that money go entirely or almost entirely to utility owned or utility scale projects.

• Solar energy is not only good for the southern Arizona economy, it is also good for the environment. Solar offers electricity which does not consume water, nor add pollutants to the air we breathe. Adopting solar within our community allows us to become better stewards of the planet we all inhabit.

If there was a mistake in the design of the program which is going to result in a three to four year drop in new installations, I would like to see the commission remedy this situation. It does not make any sense to me to support growth for a few years, then support a 60+% decline, only to incentivize significant growth again four years later. The industry needs steady support, not wild fluctuations year to year.

Arizona should lead the nation in solar adoption, and I do not want to see less solar installed each year in southern Arizona. I hope that you will vote to support current levels, or close to current levels of new solar installations each year.

Sincerely

JEANNETTE HANBY

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 11/15/2011

Opinion No. 2011 - 100672
